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BN7 2XW

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17th February 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/02/08.

You requested the following information:

Through the Freedom of Information service, would you be good enough to advise me if there have been any incidents of ambulances having to be parked a fair distance from patients' addresses when they are called to new developments in Bognor Regis or Littlehampton in particular. I am thinking of 2 new estates, namely Bersted Park and Toddington respectively.

As a County Councillor I have heard of some occasions when this has transpired, but only from constituents or other organisations, and I need to know if this is true before I forward my concerns about roads on new estates to the Council. My objective is to try and prevent problems becoming a major issue in the future.

I have been in contact with our Clinical Operations Managers who are responsible for the Bognor Regis and Littlehampton areas and they have confirmed that they have not had any incidents reported to them by their crews relating to accessing properties in either of these new estates.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust